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*MJS*

**BEFORE THE INSURANCE COMMISSIONER  
OF THE STATE OF UTAH**

**COMPLAINANT:**

UTAH INSURANCE DEPARTMENT

**RESPONDENT:**

Jeffrey Matthei  
189 NE 26<sup>th</sup> St. Apt 3  
Miami, FL 33137

License No. 339921

**NOTICE OF INFORMAL  
ADJUDICATIVE PROCEEDING  
AND ORDER**

**Failure to Respond**

DOCKET No. 2012-036 LC

Enf. Case No. 3102

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The Utah Insurance Department has commenced this informal adjudicative proceeding pursuant to Utah Code Annotated (U.C.A.) § 31A-2-202 and 63G-4-201 and Utah Administrative Code (U.A.C.) Rule R590-160. Based upon information contained in agency files or known to the Commissioner, the Commissioner makes the following:

**FINDINGS OF FACT**

1. Respondent is an agent authorized to do the business of insurance in the State of Utah holding License number 339921.
2. The Respondent failed to properly respond to the initial inquiry of the Commissioner dated October 19, 2011.

3. The Respondent failed to properly respond to a second inquiry of the Commissioner dated November 15, 2011.

4. MCE spoke to Respondent on November 28, 2011. Respondent was notified that he was the subject of an administrative action in another state. MCE requested Respondent contact the jurisdiction where the action occurred and provide explanation and related documents. Respondent was asked to follow up within two weeks. Respondent did not respond.

5. The Respondent failed to properly respond a third inquiry of the Commissioner dated January 3, 2012.

6. The Respondent failed to properly respond to a fourth inquiry of the Commissioner dated January 6, 2012.

7. On February 6, 2012, attempts to reach the Respondent by phone, as listed in Department records, were unsuccessful.

8. As of February 6, 2012, no response from the Respondent has been received.

9. As of the date of this Notice of Informal Adjudicative Proceeding and Order, no response has been received and the time for response and any extensions granted has expired.

Having entered his Findings of Fact, the Commissioner now enters his:

#### **CONCLUSION OF LAW**

1. In failing to submit a timely response to an inquiry from the Commissioner, the Respondent violated U.C.A. Subsection 31A-2-202(4).

Based upon the foregoing Findings of Fact and Conclusions of Law, the Commissioner now enters the following:

## **ORDER**

### **IT IS HEREBY ORDERED:**

1. Respondent shall pay an administrative forfeiture in the amount of \$500.00. Said forfeiture shall be paid no later than ten (10) days after the date this Order becomes final.

2. Respondent shall provide a substantive response to the Commissioner's inquiries to be received in the offices of the Utah Insurance Department no later than ten (10) days after the date this Order becomes final.

3. This Order shall become final fifteen (15) days after the date of mailing unless a written request for a hearing is received from the Respondent in the offices of the department prior to that date. A written request for a hearing shall be signed by the person making the request and shall state the basis for the relief requested.

## **NOTIFICATION**

If you request a hearing regarding this matter, the department will be represented by M. Gale Lemmon, Assistant Attorney General, 160 E. 300 S., Fifth Floor, P.O. Box 140874, Salt Lake City, UT 84114-0874, Telephone Number (801) 366-0375. Failure to request a hearing will be considered a failure to exhaust administrative remedies and will preclude any further administrative or judicial review or appeal of this matter.

You are further notified that a failure to obey an Order of the commissioner may subject you to further penalties, including forfeitures of up to \$2,500.00 per violation and the suspension

or revocation of your license of the filing of an action to enforce this Order in District Court which may impose forfeitures of up to \$10,000.00 per day for continued violation.

You are further notified that other jurisdictions in which you may be licensed may require that you report this action to them.

Questions regarding this Adjudicative Proceeding should be directed to Jen Christian, 801-538-3172.

DATED THIS \_\_\_\_\_ day of FEB 14 2012, 2011.

NEAL T. GOOCH  
INSURANCE COMMISSIONER



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MARK KLEINFELD, J.D.  
ADMINISTRATIVE LAW JUDGE  
Utah Insurance Department  
State Office Building, Room 3110  
Salt Lake City, Utah 84114  
Telephone (801) 538-3800

CERTIFICATE OF MAILING

I do hereby certify that on this date I mailed, by regular mail, postage prepaid a true and correct copy of the attached:

NOTICE OF INFORMAL  
ADJUDICATIVE PROCEEDING  
AND ORDER

To the following:

**Jeffrey Matthei**  
189 NE 26<sup>th</sup> St. Apt. 3  
Miami, FL 33137

DATED this 16<sup>th</sup> day of February, 2012

A handwritten signature in cursive script, reading "Linda Hardy", is written over a horizontal line.

Linda Hardy  
Market Conduct  
Utah Department of Insurance  
State Office Building, Room 3110  
Salt Lake City, UT 84114-6901

**UTAH  
Invoice**

Printed Date: February 16, 2012

Invoice Date: February 16, 2012  
Balance Due: \$500.00  
Due Date: March 22, 2012  
Invoice ID: 565179

MATTHEI JEFFREY  
189 NE 26TH ST APT 3  
MIAMI FL 33137-4407

<b>Item Description</b>	<b>Amount</b>
Monetary Penalty Individual	\$500.00
<b>Original Amount Due</b>	<u>\$500.00</u>
<b>Payments Received</b>	
	<u><b>Balance Due</b></u>

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**UTAH  
Invoice**

Printed Date: February 16, 2012

Invoice Date: February 16, 2012  
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Invoice ID: 565179

Make checks payable to: Utah Insurance Department

Send payment to:

Utah Insurance Department  
3110 State Office Building  
Salt Lake City, UT 84114-6901